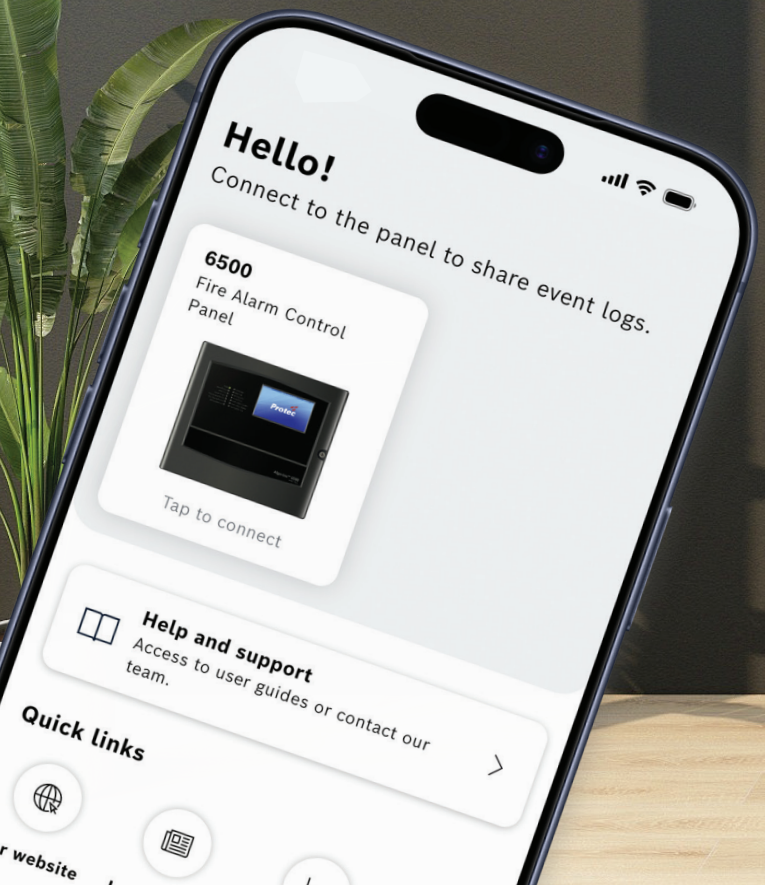
Fire Alarm Event Reporting, Reimagined





Transform the way you access and manage fire alarm system information with the combined power of the Protec ePrinter and Protec Fire and Security App (Protec App). Working seamlessly together with the Protec 6500 Fire Alarm Control Panel, this innovative solution replaces traditional paper printouts with secure, digital event reporting delivered directly to authorised smartphones and tablets.

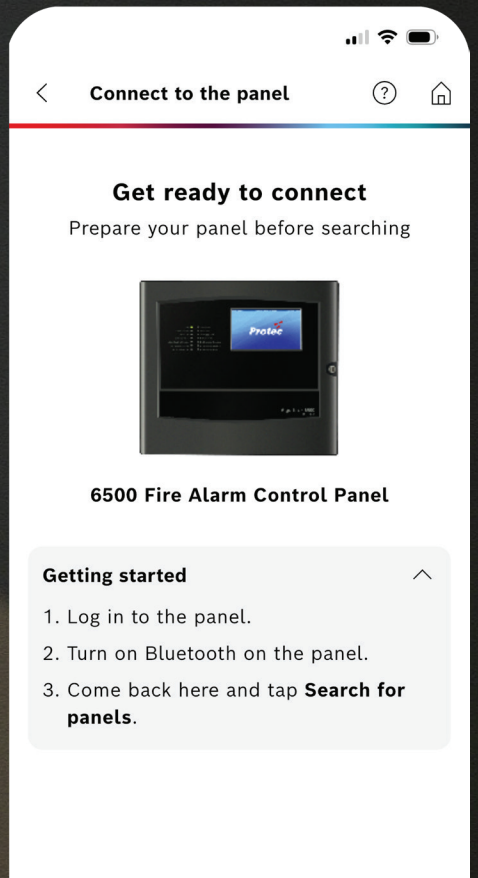
The ePrinter securely captures panel output and transmits it to the Protec App, where information is instantly available for viewing, storage and sharing. Compatible with both Apple and Android devices, the solution provides convenient access to current fires, faults, disablements, tests and alarms, alongside detailed loop device reports including analogue values and device information. Users can also review historic records, including the latest fire, non-fire and alarm events.

To support compliance and record keeping, event logs can be automatically saved on the mobile device and archived as PDF files at the point of receipt, preserving data integrity. Information can then be shared quickly and securely via email or supported messaging services in a PDF format.

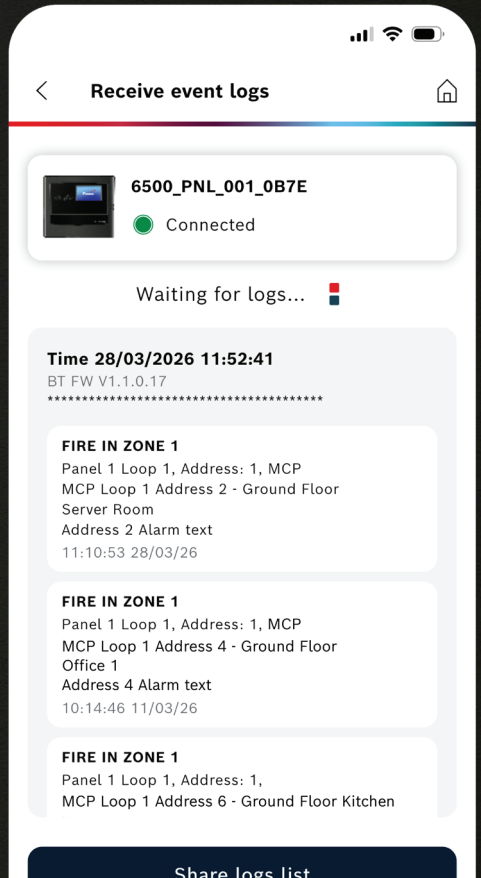
Designed for end users, facilities teams and service engineers alike, the ePrinter module offers a reliable sustainable approach while maintaining simple operation. With no ongoing subscription costs and a one-time purchase model, the Protec ePrinter and Protec App provide a cost-effective, modern approach to fire system event management, ensuring critical information is always within reach.

Download the Protec App today on IOS and Android.

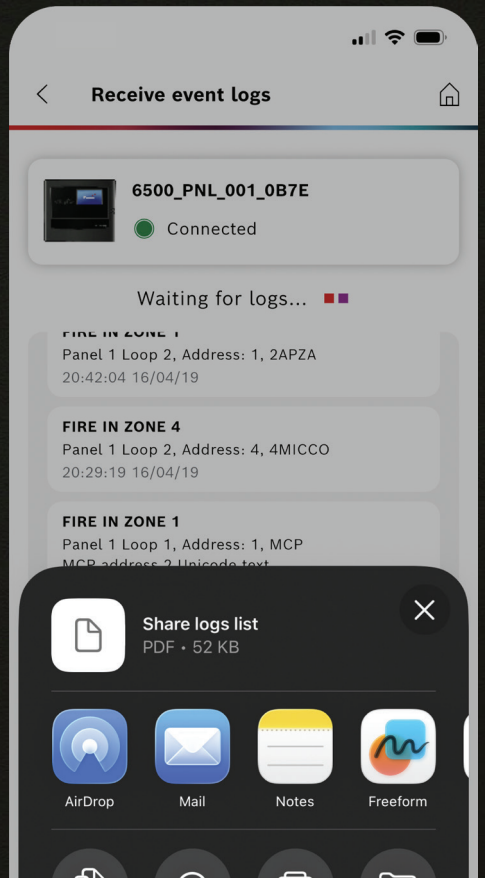
Pair Your Panel in Seconds



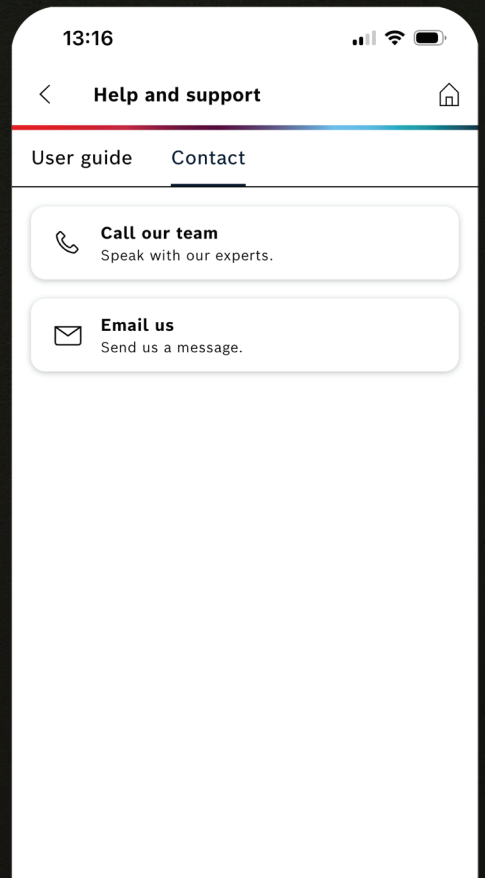
Access Event Logs Easily



One-Click Data Export



Support When you Need it



Protec App Frequently Asked Questions

To support the introduction of the ePrinter and the Protec Fire and Security App (Protec App) to the Protec product portfolio, we have created this comprehensive FAQ guide, bringing together key information, technical guidance, and answers to the most common questions in a single resource.

Do I need an additional power supply for the ePrinter?
No, the ePrinter is powered by the 6500 panel in which it is installed.

Where is the ePrinter mounted?
The ePrinter has been designed and approved for installation on all standard build 6500 panels, by replacing the existing printer unit.

Does the ePrinter only work with all 6500 fire alarm panels?
No, only standard build 6500 panels (excluding metal doors). The panel needs to be updated to the latest software version (minimum version P5.6).

What connection is required for the ePrinter?
The ePrinter comes complete with plug-in cables that connect to the existing ports used by the physical paper printer.

Is an ePrinter required for each fire alarm panel?
No, you only need one ePrinter per system, not one for each 6500 panel. However, multiple panels within the same system can be fitted with an ePrinter if required.

Is any additional software required to set up the ePrinter?
No, the ePrinter uses the existing 6500 software (minimum version P5.6).

Is there a subscription required to use the ePrinter and Protec App?
No, there is no subscription required to use the ePrinter with the Protec App.

How is the ePrinter on a 6500 accessed?
Access is via a Bluetooth®-enabled Android or iOS device using the Protec App.

Can the ePrinter be fitted by the end user?
No, the ePrinter must be installed by a commissioning engineer. Activation is also required within the 6500 Commissioning Software.

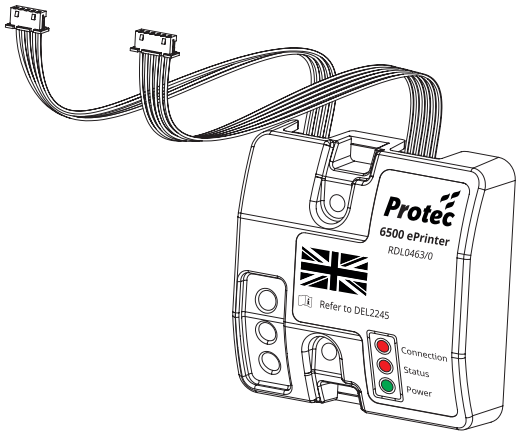
Will the ePrinter be available as a factory-fit option?
No, the ePrinter is ordered separately and fitted on site.

Is it possible to have both a physical printer and an ePrinter on the same panel?
No, there is only one printer location within the panel. You can install either a physical paper printer or an ePrinter, but not both simultaneously.

Find out more at the Protec App Information Hub

Technical Details

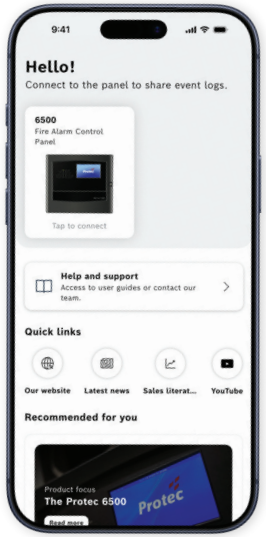
6500 ePrinter



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Product Code	6500/EPRINTER
Environment	-10 °C to 60 °C (95% RH no condensation or icing)
Weight	21g
Input Voltage range (from 6500 Display Card)	7.5 V dc
Software compatibility	6500 P5.6 or later
Wireless Technology	Bluetooth® LE
Dimensions	54 mm (H) x 54 mm (W) x 16.5mm (D)

Protec Fire and Security App (Protec App)



Download the Latest Tech Sheet

Supported Operating Systems	Android 10.0 or later Apple iOS 15.0 or later Apple iPad OS 15.0 or later
Languages	English
Export Type	PDF (Note: reports can be sent directly to a designated email address, subject to an active internet connection.)
Connectivity Requirements	Bluetooth® LE Wi-Fi or mobile data (GSM)
Permissions Required	Bluetooth access